

DOIT MASTER AGREEMENT NUMBER: B-03-012		DOIT APPROVAL DATE: 9/8/2004
VENDOR NAME: AT&T CORP.		FEIN: 13-4924710
SERVICE/PRODUCT NAME: Long Distance Service: Interstate Directory Assistance		
<u>SERVICE/PRODUCT DESCRIPTION:</u> For all calls from points within the U.S. Mainland, Hawaii, Guam, CNMI, or via USADirect Service to Interstate Directory Assistance, and to Directory Assistance in certain International Caribbean locations (Anguilla, Antigua/Barbuda, Bahamas, Barbados, Bermuda, British Virgin Islands, Cayman Islands, Dominica, Dominican Republic, Grenada, Jamaica, Montserrat, St Kitts/Nevis, St. Lucia, St. Vincent/Grenadines, Trinidad/Tobago, and Turks/Caicos Islands).		
<u>SERVICE LEVELS:</u> AT&T does not offer SLAs for Directory Assistance. We do consistently achieve a network with availability of 99.99%, 24 hours a day, 365 days per year.		
<u>SERVICE AVAILABILITY/LIMITATIONS:</u> None		

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SERVICE NAME: Long Distance Service: Intrastate Directory Assistance: DIRECTory LINK Service									
Activity (Add, Delete, Change)	Date of Vendor Request	Date Approved By DOIT	Item	Item Code	Description of Service/Equipment	Unit	Initial Conversion: Non-Recurring Unit Cost	Post- Conversion: Non-Recurring Unit Cost	Cost Per Call
Add	07/29/04	09/08/04	1		Interstate Directory Assistance	call	\$0.00	\$0.00	\$1.05